WEBSITE GUIDE / CART · ORDERS · NETWORK

One cart for all your orders

01 Complete a form and save it

Complete an EVO2, EVO ST, tandem, canopy, spare-parts, gearbag, stock or repair form. At the review step, choose “Add to cart · submit later.” Each completed form becomes one line in your combined order.

“Submit directly to Firebird” remains available when you prefer to send one form immediately. Use the cart’s order-form links to add your next order.

02 Enter your contact details once

After the first form is saved to the cart, your name, email, phone, shipping address and drop zone prefill the next form in this browser. Review these details each time. Use one customer, shipping address and pricing account per cart.

The cart survives a page refresh. Its automatic contact details and files clear when you remove every order or successfully submit the whole cart. Clearing browser data also removes the cart. Saved designs and measurements are separate.

03 Review the total and paperwork

The cart shows a combined estimated total in USD. Quote-only items are identified separately; taxes and shipping are additional. Firebird confirms specifications, availability and the final invoice after review.

Expand a line to review its configuration or download its PDF. Choose “Download summary + paperwork” for one consolidated summary followed by the individual order records. It is not a payment receipt or final tax invoice.

04 Submit together or resume safely

Review all orders, check the confirmation box and choose “Submit all orders.” Each saved order receives its own reference and keeps its configuration, attachments and production record. A shared cart reference groups the orders for invoice review.

If a submission fails, retry the same cart. Orders already saved are remembered. After every order is saved, download your confirmation and paperwork before leaving the page. Submission does not take payment or release production.

Power Sellers: sign in before adding orders and use the same pricing account at checkout. Approved pricing and the existing payment process continue to apply.

Open your shared Firebird cart

Connect with the Firebird network

05 Explore the world map

Open “Where to Buy?” for Power Sellers, or “About Firebird → Athletes & Ambassadors” for our people. Select a flame pin, then a name, to open the matching card. Nearby locations can share a numbered pin.

Country colors are shown in the legend. Use the region and directory filters to narrow your view. Cards are alphabetical by displayed name. Pins represent supplied city or regional locations, not private addresses.

People without a confirmed location remain listed in the directory. Photos, biographies and public contact details are added after Firebird reviews each profile.

06 Submit or update your profile

Use the existing profile link below and your supplied Firebird access code. Add your display name, city or region, country, home drop zone, short biography, why you choose Firebird and the contact links you want published.

Upload an original JPG, PNG or WebP photo up to 12 MB and include photographer credit. Aim for an 80–120 word bio within the form’s 800-character limit. The “Why Firebird?” field allows 300 characters.

Review publication consent before sending. Firebird reviews submissions before publishing photos, biographies and contact details. Return through the same profile form to send an update. The existing profile-request letter contains the full instructions.

07 Watch the quick walkthroughs

The Support section includes three short guides: start your EVO2 design, build one cart, and explore the Firebird network. Each includes narration, captions and original music. Pause at any step and follow along.

The videos use edited screen captures of the working interface. Cart examples use fictitious customer details and illustrative prices; no demonstration order was submitted.

Profile form: designer.flyfirebird.com/network/profile

EVO2 Designer: designer.flyfirebird.com